



BRISTOL DENTAL
SPECIALISTS

Practice Information

24 Berkeley Square, Bristol BS8 1HP
0117 450 6666
info@bristoldentalspecialists.com

www.bristoldentalspecialists.com

Our opening times

Monday	8am - 7pm
Tuesday	8am - 7pm
Wednesday	8am - 6pm
Thursday	8am - 6pm
Friday	8am - 2pm
Saturday	By request

We are closed during bank holidays



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book now!](#)





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Welcome

Our Story

Our Bristol Dental Specialists story began when five like-minded Specialist Clinicians set about creating a multi-disciplinary Specialist only Dental practice, offering private Specialist services for patients and referring dentists throughout Bristol and the Southwest.



A centre of excellence

We wanted to fulfill our dreams and passion and create a centre of excellence where patients would feel totally informed and cared for, with combined Specialisms under one roof. In 2019, our dream turned into reality and Bristol Dental Specialists was born.

With advanced Specialist qualifications, our team of highly skilled Clinicians have extensive expertise in both hospital and private sector. Many actively work as Consultants, teach and lecture both nationally and internationally and are regarded as true leaders in their field.



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Great care and exceptional service

At Bristol Dental Specialists, we aim to provide patients with the very best clinical care, using the latest techniques and technology in our relaxed and stylish practice in the heart of Berkeley Square.

We treat everyone as we would like to be cared for ourselves and pride ourselves on not only providing our best clinical care, but also making our patients feel comfortable, in control and informed every step of the way.

Our ethos very much reflects the importance for happy patients, treated by our skilled and welcoming team, in a relaxed environment. We want our patients to leave our practice feeling they have received great care, exceptional service and value for money.





Our Services

Currently, we are pleased to offer the following private services:

- **Oral Surgery** – mouth surgery and removal of teeth
- **Implant & Restorative Dentistry** – restoring the health and look of your smile
- **Endodontics** – root fillings
- **Periodontics** – advanced gum care
- **Prosthodontics** – crowns, bridges and dentures
- **Paediatric Dentistry** – dentistry for children
- **Orthodontics** – teeth straightening using braces or aligners
- **General Dentistry** – examinations and preventative care
- **Hygiene Services** – routine scale and polish

Additional services include radiographs (x-rays) and cone beamed computed tomography (CBCT - *by referral only*).

Our Clinicians

Darren Hills - Specialist Orthodontist and Partner
GDC no. 63864

Ben Cross - Specialist Orthodontist and Partner
GDC no. 80759

Adrian Watts - Specialist in Restorative Dentistry, Implant Surgeon
and Partner
GDC no. 63380

Eithne Fyfe - Specialist Oral Surgeon and Partner
GDC no. 74471





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James Ban - Specialist in Restorative Dentistry
GDC no. 194496

Erlind Pepla - Special interest in Endodontic Dentistry
GDC no. 257266

Cianna O'Brien - Implant Surgeon and Specialist Periodontist
GDC no. 264596
IDC no. 18417

Saba Samadi - Special interest in Prosthodontics
GDC no. 304230

Victor Pawlik - Dental Therapist
GDC no. 329413





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Our Fees

We are a private practice so we charge for our services. As we have so many different specialists under one roof, we simply charge one consultation fee to see a Specialist. We do ask for this payment to be made upon booking.

Consultation Prices:

Clinical consultation with Specialist £158

We also offer a non-clinical consultation with our treatment co-ordinator. Our treatment co-ordinator is a qualified dental nurse with vast experience and will be able to discuss treatment options with you in advance of committing to an appointment with a Specialist.

Fees for our treatments will be discussed at consultation and presented to patients in a report following the appointment. We are not able to offer accurate costs in advance of a consultation as each Specialist treatment is individual; we may be able to provide a rough estimate of costs, but this may be subject to change.

Payment options

We are pleased to offer payment by the following means:

- Bank transfer
- Cash
- Credit/debit card (we do not accept American Express)
- Apple pay and contactless

Finance options

We are able to offer a range of interest free finance plans over a span of 12, 18 and 24 months.

We also offer a 36 month plan subject to APR%.

Talk to our Treatment Co-ordinator for more details.



What to Expect at Your Specialist Dental Consultation

At Bristol Dental Specialists, we believe in full transparency. While the specifics of your consultation might vary slightly depending on the specialist you see, here's a general overview of what you can expect when you visit us:

Before Your Appointment

To help us prepare for your visit and ensure your safety, we'll send you a link via SMS before your appointment to gather your up-to-date **medical history** and a list of any medications you're currently taking. If it is not possible to complete your medical history prior to your visit, we can take one in practice.

When You Arrive

When you get here, we'll ask you to review our practice **data, consent, and privacy notices**. You'll also have access to **complimentary refreshments** and our **disability-compliant bathroom facilities**, which include baby changing amenities.

Your Clinical Consultation

During your consultation, our specialist will perform a thorough **clinical assessment** of your mouth. This may involve a visual examination, gentle probing, and an in-depth discussion about your dental health and concerns. We may also take **X-rays and scans** to get a complete picture.

Your Treatment Plan

Depending on the complexity of your case, your detailed **treatment plan** might not be ready for you on the day of your appointment. If this happens, we'll send it to you via email as soon as possible. If you have any questions regarding your treatment plan, please don't hesitate to get in touch.






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Cancellation of appointments

We ask that our patients give us as much notice as possible to cancel an appointment or at least 48 business hours so we can offer the appointment to another patient. We do take advance payment for consultation visits as well as a deposit at the start of treatment. If adequate notice is not given we regret this charge is non-refundable.

Patient confidentiality

We take patient confidentiality very seriously and have systems in place to protect all personal information. We comply with GDPR requirements and will only send your information with patient consent. We sometimes need to share your information with other healthcare professionals, especially if you have been referred. We will not release information to a third party without your express permission, unless the information is required by law. A copy of the practice confidentiality policy is available at reception. You can also request information about your rights to view your records.

Emergency appointments

We are able to offer emergency appointments during practice hours. For our patients, if you require emergency advice outside of our clinic hours, please call the practice number 0117 450 6666 and information will be given.

Complaints Procedure

We aim to make your experience as good as possible. However, if you have any complaints please contact our Practice Manager Michelle Frank on 0117 450 6666 or via email;

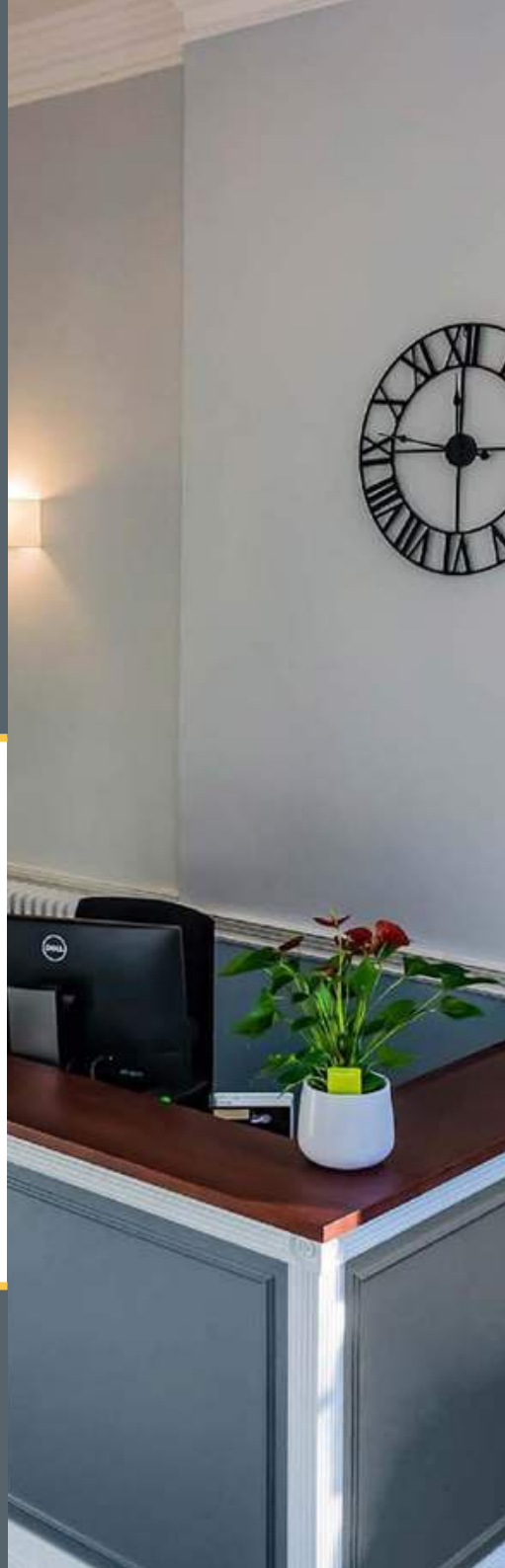
michelle.frank@bristoldentalspecialists.com

She will be able to discuss your complaint and talk you through our procedure. Our complaints procedure is on our website www.bristoldentalspecialists.com - we can send you a copy on request or you can view it at reception.

Feedback

We welcome feedback. We strive to offer great service and good communication throughout your journey with us. We will ask for feedback at times so we can monitor how we are doing and implement new ideas. Please do fill out feedback forms in - they are available electronically or printed, just ask at reception.

We are very proud of our multicultural team and operate a zero tolerance policy concerning abuse towards our staff





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Travel information, Parking and Access

By car

If you wish to drive, parking can be found in and around Berkeley Square and can be paid for by cash, card or app. We also have local multi-storey car parks in walking distance of the practice - the West End Car Park is the nearest on Jacob Wells Road or Clifton Down Car Park can be found off Whiteladies Road.

By bus

There are excellent bus links into the city centre as well as park and ride options. We are best served by the 8/9 or 1/2 bus. Stop: Park Street Top (outside Sainsburys heading towards the Centre; outside The Berkeley Wetherspoons bar coming from the Centre).

By train

If you wish to come by train, Temple Meads station is 1.4 miles, Clifton Down station is 0.7 miles and Bristol Parkway is 5.5 miles away.

By air

Bristol Airport is the nearest airport, 7.7 miles away.

Patient Access

We welcome all patients at Bristol Dental Specialists. As we are located in a grade II listed Georgian building, it is not possible for us to reconfigure our building but we have done our best to make it as accessible as possible.

We have a platform and ramp for wheelchair access and a compliant disabled toilet.

For patients with visual impairment, we are able to provide information in large print or send audio information via email or text.

For patients with a hearing impairment, we are able to dictate so they can view information on a screen. We are happy to be flexible for our patients' individual accessibility needs in any way we can.



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